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Things to Know

Have a Question?

Just call 9

Reception – 9 Spa and Treatments – 604 Ski Room – 605

Dialling Out

To call an outside line dial (0), wait for a change in tone and then dial the area code followed by the number. Charges will apply.

To call from one room to another directly, dial the room number that you want to contact.

WIFI – Complimentary

To activate, select 'PortettaPublic' and away you go!

Housekeeping

If you would like a wake-up call or if you would like more pillows, towels, toiletries or anything else, please call us on (9).

Check Out

Check out is at 10am.

Babysitting

We can recommend a very reliable babysitting service. For further details please call reception on (9).

Animals

Dogs or any other pets are not allowed in the hotel.

Got a Question?

If you have any questions please call Reception (9) or ask a member of the team! There's so much to do in Courchevel – if you are looking for some ideas, we will be able to help.

Keeping You Safe

Your safety is our first priority. Please familiarise yourself with your room and take a moment to locate your nearest fire exit in the hotel.

If You Discover a Fire

Raise the alarm by sounding one of the 'break glass' alarm points in the corridor. Or to contact Reception please dial (9).

If You Hear the Fire Alarm

Leave your room immediately using the nearest accessible exit, proceed to the assembly point that is outside by the main front entrance to the hotel.

- Close the doors of your room
- Do not stop to collect any personal belongings
- Do not shout or run
- Do not re-enter the building until you have been informed it is safe to do so by a fire official.

Please study the above carefully and ensure that you know what to do in the event of an emergency.

On the Slopes

Ski Passes

If you have not already booked your ski passes, we can do this for you. Please ask at Reception. The charge will be added to your hotel bill.

Ski Room & Ski Shop

Located on the level -1 of the hotel, our ski room is open every day from 8:30am to 6pm.

With an independent management from Sport 2000 Gilbert Sports, you can rent, buy, or maintain your own ski gear.

Our guests benefit from 20% discount on rental of ski equipment.

To contact the ski room, dial (605).

Spa and Treatments

Located on level -1, our Spa is a space to relax and unwind. The perfect place to work out, re-energise and look after your mind and body after a hard day of skiing!

There are several treatment rooms, a relaxation room, sauna, steam room and a fitness room.

The Spa is open from 12pm to 8pm. Choose from a list of bespoke Bamford and Oskia spa treatments. Bamford's products cleanse, protect and rejuvenate the body and Oskia's formulations are designed to improve skin cell health and deliver visible, radiant results.

Our treatments can be found here. For more information or to book a treatment please call the Spa on (604). If you have any questions about our treatments, our Spa therapists will be happy to help.

A 30% discount will be applied to all treatments taken between 12pm and 3pm.





Eat and Drink

Cucina Angelina (6:30pm to 9pm)

A partnership between Portetta and Chef Angela Hartnett, who brings her Italian heritage to serve mountain food influenced by her Italian roots, with a nod to the local Savoyard cuisine. Perfect après-ski feasting!

Breakfast (7am to 10am)

Available every morning at Cucina Angelina from 7am until 10am. We serve a range of hot dishes as well as a breakfast buffet which offers a large range of freshly prepared options to get you going before your day of skiing!

Lunch (12pm to 2:30pm)

You can have lunch either outside on our Terrace, or inside at Cucina Angelina, weather dependant. It is important to reserve a table in advance because our south facing terrace, the largest in Courchevel Moriond 1650, attracts a lot of people on the slopes – near and far!

For the Young Ones

We are very happy to prepare simple meals for young children. On your day of arrival, feel free to talk to our maître d'hôtel and we will see what we can do to help! We will be delighted to welcome your children for dinner from 6pm.

Eat and Drink

Bar

The Bar is open every day from 11am until 11pm. Throughout the day it serves hot and cold drinks, cocktails and a fantastic selection of brandies to warm you through!

With our open log fires and comfy sofas, you will find it hard to move! If you haven't already, you must try our 'Italian' style hot chocolate – it is to die for!

Terrace (9am to 6:30pm)

Our outdoor terrace bar at Portetta 1650 is right at the bottom of the main piste and has huge log burning fires, flaming torches, delicious pizzas made fresh to order, fur snugs and heated bar seating. Whether it is a quick coffee and something tasty or settling in for the long lunch followed by après ski, the Terrace is the perfect location.

Our Sister Property

Lime Wood

Lime Wood is laid-back luxury at its best, tucked away in the heart of the New Forest, just an hour and a half drive from London. At the Herb House Spa you can relax, unwind and reenergise whilst taking in the forest views. The Spa is dedicated to natural well-being, inspired by its forest surroundings, instilling a sense of calm and serenity – it's the perfect chilling retreat.

Designed over three levels, the Herb House Spa has a rooftop gym and fitness studio, lap pool, Sauna and indoor Hydro Pool with stunning forest views, a Mud House, a steaming outdoor Hot Pool, eight spacious single treatment rooms and two magnificent double treatment rooms – the perfect place to escape from the world in the heart of the New Forest.

Chef Angela Hartnett and Lime Wood's Luke Holder have combined forces and their much-admired signature styles to create Hartnett Holder & Co. A relaxed and stylish restaurant, Angela and Luke produce locally sourced Italian dishes with a respectful nod to the seasons.

www.limewoodhotel.co.uk